



INKJET INC. GUARANTEE

04/21/2008

To Whom It May Concern:

The InkJet, Inc. guarantee states that customer satisfaction is our #1 priority. Our guarantee also specifies that should InkJet, Inc. fluids not meet your specifications or your expectations, we will gladly provide you, free of charge, with replacement product or cancel your invoice if we can not fill your needs.

In addition to the above guarantee, should you have printer problems caused by IJI fluids (as determined by an IJI Service Technician and IJI laboratory analysis,) we will gladly restore your printer(s) to the initial condition it was in prior to the installation of our fluids.

InkJet, Inc. has over 3,000 fluid customers worldwide. Large companies such as Kelloggs, Coca-Cola, Sara Lee, and Pepsi Cola to name a few, have been our customers for various years. We will gladly provide you with a reference list and contact names should you find these useful.

If any of us here at InkJet, Inc. may be of any further assistance please do not hesitate to contact us. We look forward to serving you further in the future.

Kenneth Waldrum

Quality Assurance Manager/ Environmental Health & Safety Manager